

## INDIVIDUAL CUSTOMER INFORMATION UPDATE FORM

Dear Valued Customer,

Kindly complete this form to enable us serve you better (All changes in current information must be supported by documented evidence).

Account Update  BVN Linkage  Account Reactivation  Reason for Dormancy

Bank Verification Number (BVN)   Unfreeze (KYC Deficiency)

Account Number 1  Branch of Domiciliation

Account Number 2  Branch of Domiciliation

Account Number 3  Branch of Domiciliation

Title  Dr.  Mr.  Mrs.  Miss  Others

Surname

First Name

Middle Name

Mobile Telephone   Preferred  Replacement  Additional

Valid Email Address

Date of Birth 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

 Marital Status  Single  Married  Divorced  Separated  Widowed

Current Home Address

Nationality  Occupation

City  State  Country

Home Telephone  Office Telephone

Employer's Name and Address

### For customers abroad

Mobile Telephone 

Country Code	State Code	Number
<input type="text"/>	<input type="text"/>	<input type="text"/>

Int'l Address (Not P. O. Box)

### Mode of Identification

International Passport  Driver's License  National ID Card  Voter's Card Others

ID Number:  Date Issued: 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

 Expiry Date: 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Non Nigerian  Diplomatic mission

Nationality  Passport No  Country of Issue  Date Issued: 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

 Expiry Date: 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Work/Residential Permit  Yes  No (If Yes) Date Issued: 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

 Expiry Date: 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### Account Migration

Existing Account Class

New Account Class

## Change of Name

Reason for Change of Name  Marriage  Others(Please Specify)

## Customer's Former Name

Surname   
First Name   
Middle Name

## Customer's New Name

Surname   
First Name   
Middle Name

\* In case a valid Marriage Certificate (issued under the Marriage Act) is not available, customer should provide a copy of Sworn Affidavit and Newspaper publication.

## FirstAlert Subscribers Only

Alert Deactivation  Old Mobile Number   
 Old e-mail Address   
Alert Activation  New Mobile Number   
 New e-mail Address

### Disclaimer

By the customer's request for deactivation of transaction alert (SMS Alert and/or Email Alert)/ monthly e-statement, First Bank of Nigeria Ltd. shall not be liable for any loss claim, fault or neglect arising from or occasioned by insufficient or lack of information on the account.

Deactivation would take effect within 48 hours.

## Indemnity for SMS Alert Deactivation Only

I/WE hereby unconditionally and irrevocably hold FirstBank harmless, indemnify and keep indemnified FirstBank against all losses, damages, liabilities, claims, suits, fines, charges, expenses, costs (including attorney fees and expenses) howsoever arising, which FirstBank may incur or suffer or which may be brought against FirstBank by any person as a result of the deactivation of the SMS Alert on my account.

- I / WE CONFIRM THAT THE INFORMATION PROVIDED BY ME/ US IS TRUE, CORRECT AND COMPLETE
- I / WE HEREBY AGREE THAT THE INFORMATION I/WE HAVE PROVIDED ABOVE WILL BE USED BY THE BANK TO UPDATE MY/OUR BANKING RECORDS FROM TIME TO TIME
- I / WE AGREE TO INFORM THE BANK FROM TIME TO TIME, IF THE INFORMATION PROVIDED ABOVE CHANGES

Customer's Signature

Date: 

D	D	M	M	Y	Y	Y	Y

## For Official Use Only

Initiator

Signature

Date: 

D	D	M	M	Y	Y	Y	Y

Authoriser

Signature

Date: 

D	D	M	M	Y	Y	Y	Y

## CHECKLIST

(Original of the underlisted documents must be sighted).

- 1. Photocopy of valid ID e.g. Int'l Passport, Driver's License, National ID card or Voter's card
- 2. Photocopy of utility bill
- 3. Photocopy of a Resident permit

In addition for name change, kindly provide marriage certificate under the act or newspaper publication/sworn affidavit where applicable.