



Opening Remarks by Dr Adesola Adeduntan, CEO, First Bank of Nigeria Limited and Subsidiaries at the FBNBank Guinea Agent Banking Launch, 18 December 2020

PROTOCOL:

- It is my pleasure to welcome you on behalf of the Board and Management of First Bank of Nigeria Limited, one of Africa's leading financial inclusion services providers.
- I thank our customers, investors, regulators and employees, for the successes of FBNBank Guinea so far. I strongly believe that we would only do better in the future, as the only room available in the FirstBank Group is the room for improvement.
- Our Bank has led the charge in extending the frontiers of financial inclusion for the past 126 years. It was in pursuit of this consistent objective that we took the initiative years back to rebound with the FBNBank brand across the continent.
- I am happy about the steady progress we are making with the FBNBank brand, especially with FBNBank Guinea where our growth has been steady. Today marks a defining moment for our operations in Guinea. With the launch of FBNBank Guinea Agent Banking we are providing growth opportunities to a significant proportion of our stakeholders in Guinea.
- With Agent Banking you will have financial services very close to previously unbanked or underbanked people; with the spread of local agents and merchants alike, you will witness the creation of employment; and with the activities of the agents you will experience the boosting of economic activities.
- It would interest you to know that in Nigeria we currently have over 85,000 Agent Banking locations nationwide. That is indicative of how financial inclusion is going to spread in your country with this Agent Banking launch.
- In sync with our vision to be Africa's bank of first choice, we will continue to prioritize the delivery of the excellent customer experience, as your trusted financial advisors and partners; and provide holistic support to our customers and the communities. .
- Your Excellency, ladies and gentlemen. I thank you for joining us to flag off the FBNBank Guinea Agent Banking services.
- I wish you the best of the Yuletide and a prosperous 2021 in advance. May God bless you; God bless the Republic of Guinea; God bless Africa! Thank you!

Dr. Adesola Adeduntan, FCA, FCIB
Chief Executive Officer
First Bank of Nigeria Limited and Subsidiaries