

First Bank Group Results 6 Months Ended June 2010

**Presentation to Analysts and Investors** 

www.firstbanknigeria.com/investorrelations



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Outline	
1	FirstBank Overview
2	Operating Environment
3	Strategy and Transformation
4	Financial Review
5	Summary & Outlook
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## FirstBank is Nigeria's leading bank across multiple dimensions



Financial	<ul> <li>#1 bank by total assets (\$15.2bn or 12.5% market share)</li> <li># 1 bank by total loans and advances (\$7.4bn or 14.8% market share)</li> <li># 1 bank by total deposits (\$9.6bn or 12.5% market share)</li> <li>Solid liquidity and capital positions (18.0% CAR) with shareholder's equity of \$2.07bn</li> </ul>
Network	<ul> <li>Extensive network with 635 branches and outlets</li> <li>International locations in London, Paris, Johannesburg, and Beijing</li> <li>Over 1,500 ATMs</li> </ul>
Relationships	<ul> <li>Large customer base, with over 5 million customers</li> <li>Partner to the Nigerian government and regarded as a national icon</li> <li>Important lender to the Nigerian economy across multiple sectors</li> </ul>
Reputation	<ul> <li>Unparalleled reputation for leadership, financial strength, and stability</li> <li>Consistently ranked as #1 most trusted bank in independent consumer surveys</li> <li>Oldest existing financial institution in Nigeria (established 1894) with record of surviving and even thriving through banking and national crises</li> </ul>
Corporate Governance	<ul> <li>Boasts of a strong corporate governance structure</li> <li>Underpinned by strong institutional processes, systems, and controls</li> <li>History of seamless leadership successions</li> </ul>

## **Group Financial Highlights: H1 2010**



#### Profit & Loss

Gross Earnings: 6.7% decline from June 2009 (N131.1 billion) to **N122.3 billion** 

Net Interest Income: 7.1% decline from June 2009 (N61.9 billion) to N57.5 billion

Operating Income: 7% decline from June 2009 (N91.9 billion) to N85.6 billion

Operating Expenses: 14.6% increase from June 2009 (N47.9 billion) to **N54.9 billion** 

Profit Before Tax: 637.4% increase from June 2009 (N4.3 billion) to **N21.7 billion** 

Provision for Credit Losses: **N0.95 billion** net recovery (June 2009: N39.8 billion provision)

#### **Key Ratios**

Net interest margin 5.8% (H1 2009: 6.7%) Pre provisioning Cost to income\* 64.1% (H1 2009: 61.8%) Post provisioning Cost to Income\* 63.0% (H1 2009: 96.5%) Credit loss charge -0.1% (Dec 2009: 3.5%) After tax return on equity 16.4% (H1 2009: 1.40%) After tax return on assets 2.24% (H1 2009: 0.21%)

#### **Balance Sheet**

Net Loans and Advances: 0.5% increase from Dec 2009 (N1.08 trillion) to **N1.09 trillion** Total Provisions: 27.7% decline from Dec 2009 (N63.1 billion) to **N45.6 billion** Total Assets: 4.1% increase from Dec 2009 (N2.17 trillion) to **N2.26 trillion** Deposit Liabilities: 6.5% increase from Dec 2009 (N1.3 trillion) to **N1.4 trillion** Net Assets: 0.4% decline from Dec 2009 (N309.6 billion) to **N308.4 billion** Net Assets per Share: N10.63 (Dec 2009: N12.45)

#### **Key Ratios**

NPL/total loans 5.8% (Dec 2009: 8.2%) NPL Coverage 70% (Dec 2009: 67.1%) Loan to deposit ratio 79.2% (Dec 2009: 85.2%) Liquidity ratio 40.4% (Dec 2009: 34.2%) Capital adequacy 18.0% (Statutory minimum 10%) Tier 1 Capital adequacy ratio 16.4%

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## The operating environment has shown some resilience



#### **Banking Industry** Economy Strong growth in GDP driven mainly by the non-oil sector, telecoms • Declining interest rates as a result of excess liquidity in the system; sector recording the highest growth; The Asset Management Company (AMCON) has been signed into law by the President of Nigeria; 7.23% growth in real GDP in Q1 2010 (Q1 2009: 4.50%); GDP growth for 2010 projected at 7.74% by the Central Bank of • AMCON would be a permanent structure (part of CBN regulatory Nigeria (CBN); infrastructure) with a life span of 10 years; Relatively stable oil prices (\$70 - \$78/barrel range), with substantial

- The CBN in a bid to unlock the credit market has approved the investment of N500 billion debenture stock through the Bank of Industry:
  - N300 billion for power projects; and
  - N200 billion for re-financing/re-structuring of banks existing loan portfolios to SMEs/Manufacturing sector
- CBN has extended guarantees for all inter-bank transactions, foreign credit lines and pension funds placements with banks up till June 30, 2011:
- Revised prudential guidelines released with effect from 1st July 2010;
- Bid results for CBN managed banks to be released in September 2010; and
- New guidelines issued on liquidity criteria for banks' investment in state government bonds is expected to encourage growth in the bond market.

- increase in oil production;
- Downward trend in inflation rates:
- Relative stability in exchange and interest rates, MPR stable at 6%;
- Foreign reserves down to \$37.4b in June 2010 from \$40.7b March 2010;
- Relative political stability;
- Growth, although marginal, in credit to private sector;
- Expected increase in spending due to 2011 presidential elections;
- Gradual rebound in the stock market; and
- Increase of 20.7% and 24.9% in the Nigerian All-Share index and market capitalisation of equity respectively in H1 2010.

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While starting from a position of strength, we recognize current and potential challenges and have set a bold TRANSFORMATION agenda to address these

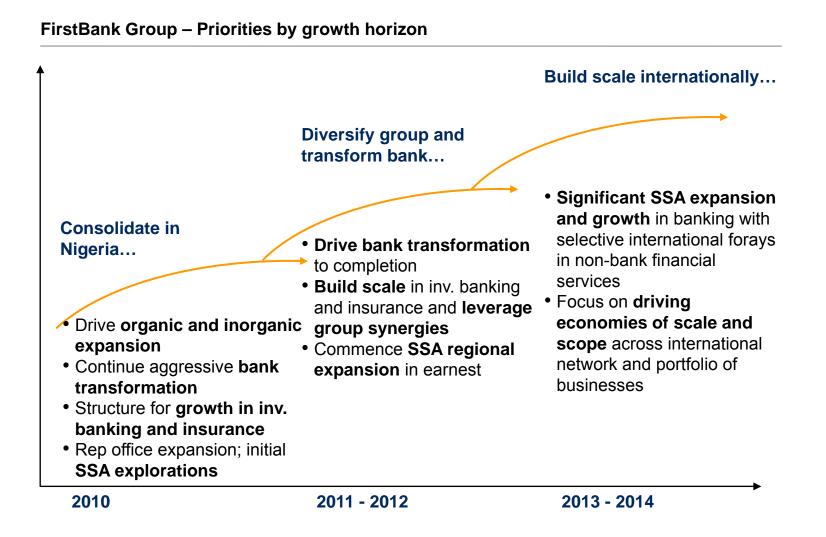
### Strong assets & opportunities....

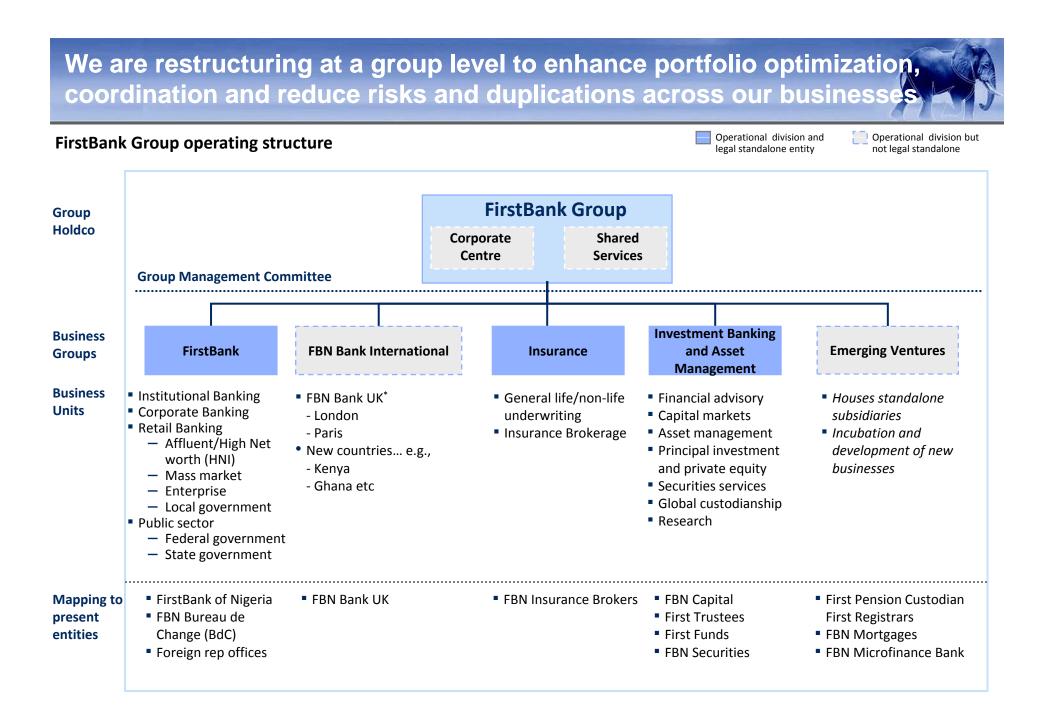
- Largest and strongest balance sheet of any SSA bank (ex-SA)
- Extensive distribution network (635 branches/outlets)
- Deep institutional, retail, and government relationships and client base of over 5 million
- Consistently rated the most trusted Nigerian financial services brand in independent surveys
- Visionary, experienced leadership
- Operating in Africa's most promising financial services marketplace

#### Some challenges...

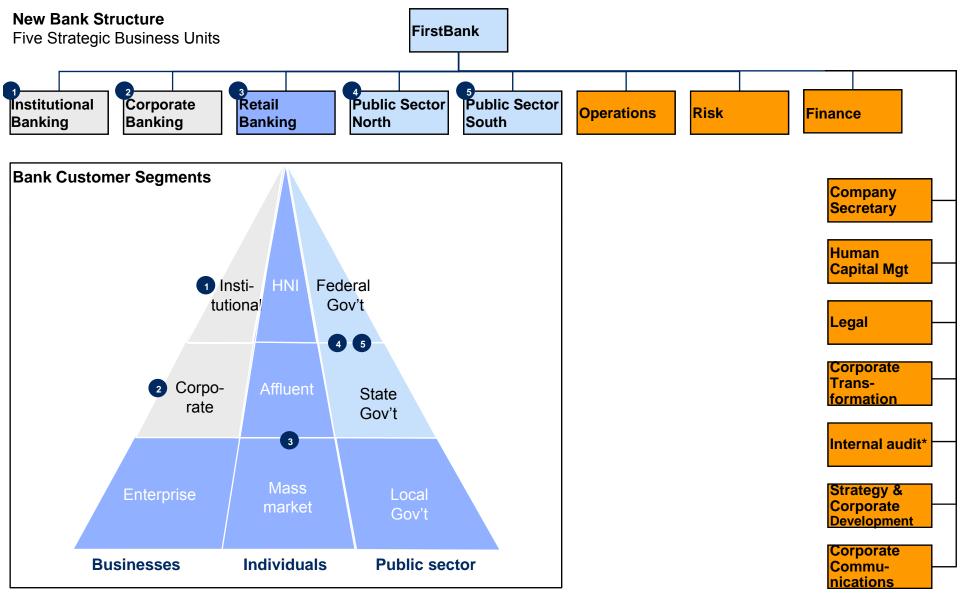
- Translating scale into profits
- Overcoming legacy service delivery issues
- Managing credit quality in the present macroeconomic climate
- Increased competition from foreign entrants

FirstBank is aggressively <u>TRANSFORMING</u> to meet present and future challenges Our primary focus in the near term will be the growth and transformation of the Bank while creating future growth options for the Group





We are reorganizing the bank in order to drive deeper segment specialization and ensure competitiveness/consistency across all geographies



\*Reports to Board of Directors via Board Audit and Risk Assessment Committee

The Bank's ongoing transformation initiatives are organized along four strategic themes

Be the clear leader and Nigeria's bank of First choice			
<b>1</b> GROWTH	2 SERVICE EXCELLENCE	<b>3</b> PERFORMANCE MANAGEMENT	4 TALENT
Attain full benefits of scale and scope by accelerating growth and diversification of assets, revenue and profits	Drive unparalleled service levels by developing world class institutional processes, systems & capabilities	Deliver unmatched results by creating a performance culture with clear individual accountability at all levels	Become a hub for the best industry talent; cultivate a highly- motivated, capable, and entrepreneurial workforce

## **Recent progress against strategic initiatives**



## **Key Initiatives** Restructuring for growth Business line expansion Growth International expansion Revenue enhancement initiatives Attain full benefits of scale and scope by accelerating growth & diversification of assets, revenue and profits Channel Migration/Optimization

- Branch customer experience transformation
  - End-to-end process re-design
  - Touch point re-engineering

Drive unparalleled service levels by developing world class institutional processes, systems & capabilities

### **Recent Progress**

- Bank SBU operating plans, staffing plan and detailed migration path mapped out for movement from geographic to segmentbased SBUs in bank in 4<sup>th</sup> Otr
- Bank operations reporting centralized with highly skilled regional/area operations managers recruited internally/externally & trained; implementation ongoing
- Insurance JV implementation ongoing with Sanlam (top team selection, go-to-market model etc); launch 2H10
- I-banking/asset mgt-related subsidiaries reporting centralized; operational unification plans underway
- Bank revenue enhancement initiatives ongoing (new pricing) framework designed, risk asset creation drive)
- International expansion framework approved by Board; China rep office formally launch/business underway
- Concluded centralized processing centre pilot successfully and detailed rollout plan completed
- Implementation of ATM diagnostic effort now in progress (regionalized ATM support structure within IT; routine/centralized monitoring etc)
- Construction of model branch/'end-to-end' design centre in progress in Lagos
- Ongoing vendor selection for revamp of internet Banking platform
- Implemented contact centre services expansion including cheque confirmation
- Several credit process/risk mgt initiatives ongoing

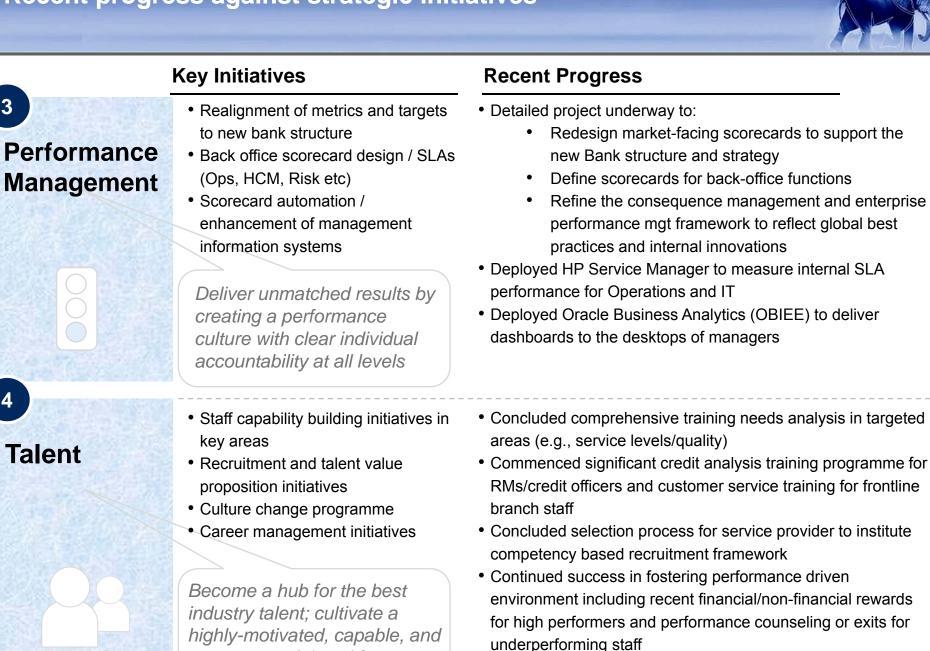
## Service Excellence

2

## **Recent progress against strategic initiatives**

entrepreneurial workforce

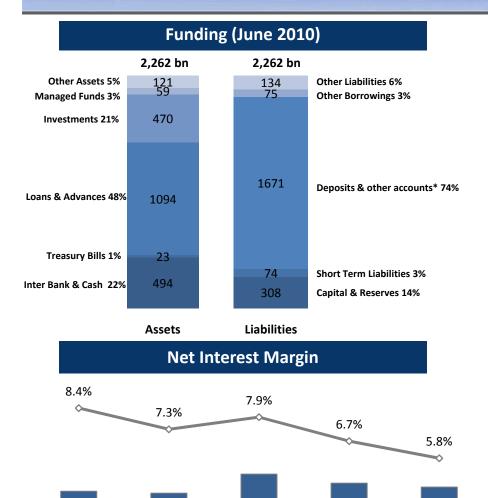
3



• Leadership team additions (Corp. Comm., Proj. Impl.)

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# Strong and liquid balance sheet predominantly funded by sustainable low cost deposits



66

H2-Mar-09

55

H2-Mar-08

53

H1-Sep-08

Net Interest Income (N'bn)

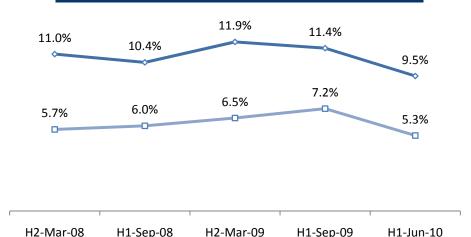
60

H1-Sep-09

-->-- Net Interest Margin

57

H1-Jun-10



**Yield** 

#### Comment

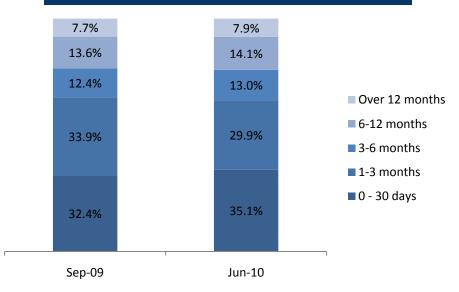
- Very liquid balance sheet
- Strong liquidity ratio of 40.4%, significantly above the 25% regulatory requirement
- Stable funding base through large proportion of core deposits, to exploit market opportunities. Balance sheet 63% funded by customer deposits
- Lower costs of funds and declining yields on interest earning assets in line with currently low interest rate environment
- Net interest margin remained stable Q/Q (Q1: 5.9%) despite continued downward pressure on yields

## Improving mix as deposit growth continues, evidencing customer confidence

Deposits (N'bn)



**Deposits by Maturity** 



9.5%13.7%24.8%18.9%28.4%29.1%37.3%38.2%

Deposits Mix

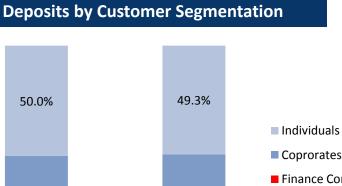
Sep-09

37.0%

0.2%

12.8%

Sep-09



37.7%

0.2%

12.9%

Jun-10

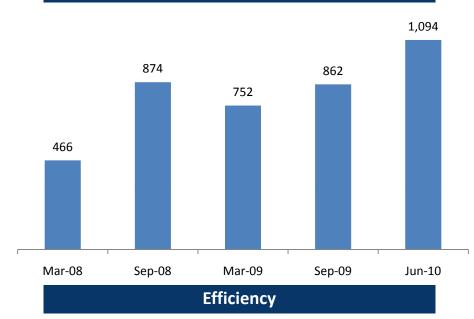
Jun-10

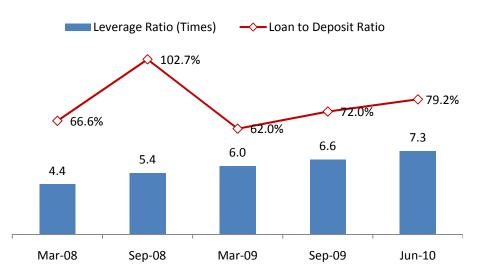


## We have continued to grow our loan book whilst maintaining diversified sector exposures

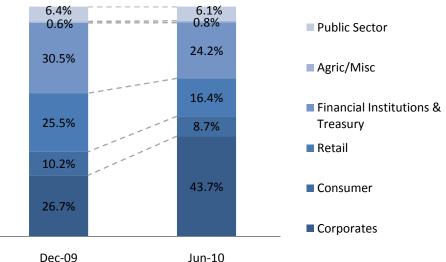








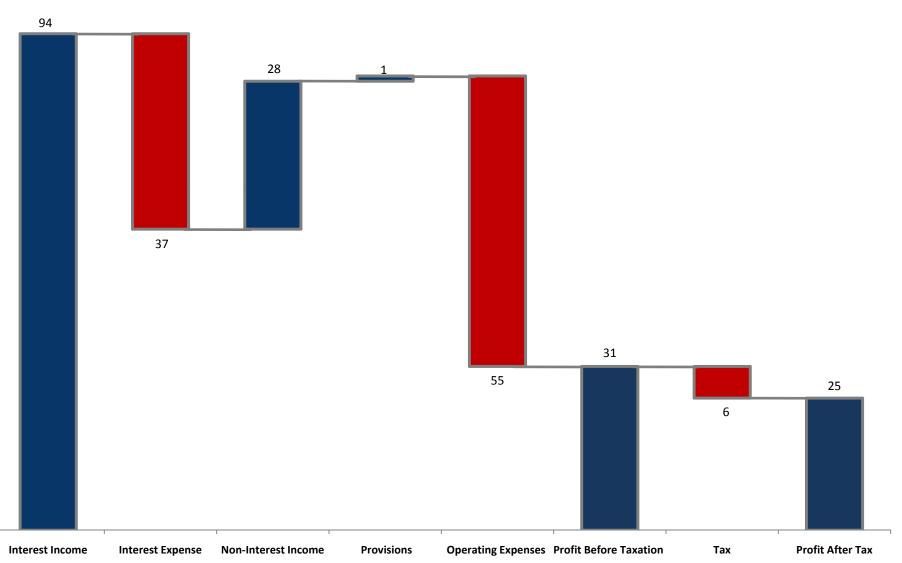
Business Lines (Bank Only)



Jun-10

Gross Sector Exposure 'June 10 (Bank Only) Public Sector 6.1% Agriculture (6%) 0.8% (1%) **Retail Services** 11.0% (10%) Oil and gas 23.2% Utilities 0.2% (1%) (17%) **General Commerce** 4.6% (5%) Communication 6.4% (5%) Consumer Credit Transportation \_ 8.7% (7%) 0.1% (1%) Manufacturing Finance and 7.3% (8%) Insurance 24.2% **Real estate** (28%) **Construction 0.6%** 6.8% (10%) (1%)

## **Evolution of H1 2010 group profit after tax**

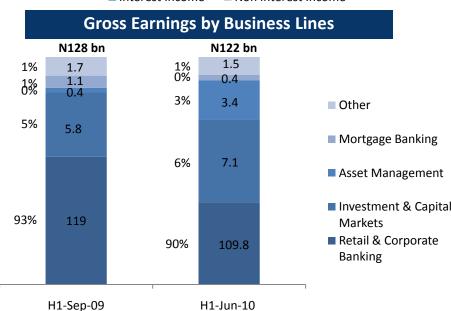


**₩**′ bn

## Despite currently low interest rate environment, gross earnings maintained an encouraging growth trend



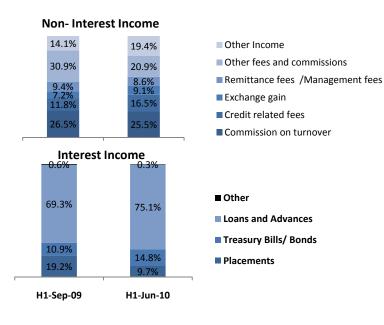
Gross Earnings ¥'bn



#### Comments

- · Interest income negatively impacted by declining yields
- Increasing contribution to gross earnings from non-interest income, with heightened focus on driving transactional volumes
- Expected increase in lending over second half to support gross earnings growth
- Focus also on driving higher contribution of non-bank entities to group performance (supported by anticipated positive impact of AMCON)

#### Breakdown of interest & non interest income

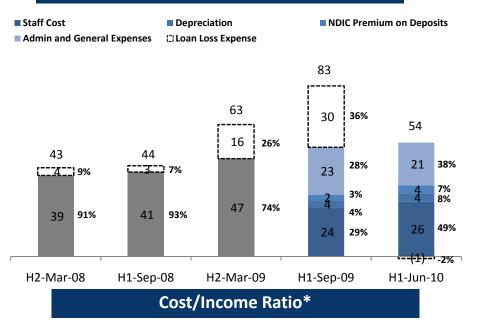


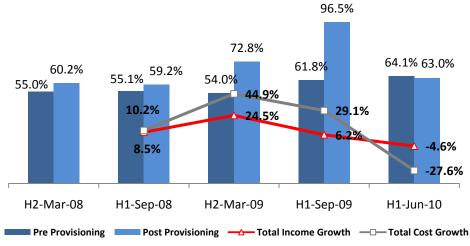
#### 20

# Strategic investments in branch and IT infrastructure as well as staff, sustain operating expenses



#### Operating Expense Breakdown

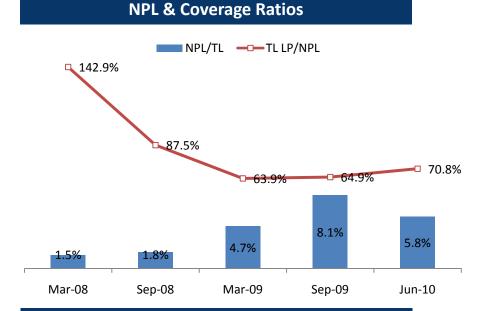




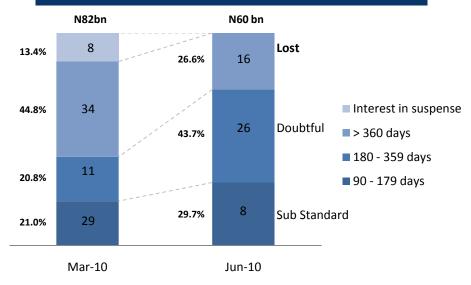
#### Comment

- Cost/income ratio negatively impacted by decline in gross earnings coupled with rising costs
- Upward trend in costs driven by sharp increases in depreciation and maintenance (IT and branch network)
- Ongoing staff rationalisation plans
- Decline in admin and general expenses reflect early wins from ongoing cost optimisation schemes
- Total net write back of N0.95 billion made up of:
  - Net write back of provisions on investments and other assets of N4.7 bn no longer required
  - Credit related write back of N1.1 bn
  - Loan loss expense of N4.9 bn
- Key initiatives are ongoing to ensure major improvement in income side of cost to income ratio
- Cost efficiencies anticipated from strategic investments

## We have made significant improvements in our non performing loan portfolio



#### Time Past Due 'June 10 (Bank Only)

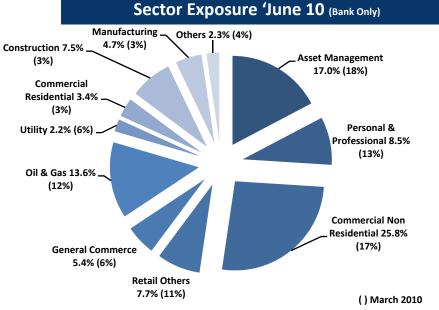


#### **Comments**

- Reduction in group non performing loans from N94 billion in December 2009 to N65 billion in H1
  - Decline in NPL's due to write off of N28 billion on fully provisioned accounts

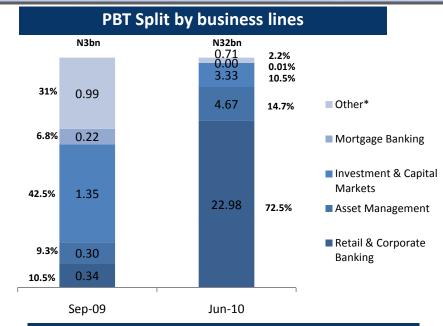
#### **Going Forward:**

- Early recognition of impaired assets for remedial action and/or classification
- Focus on improving results from remedial management team to restructure NPL's
- · Enhanced monitoring mechanisms and risk management processes across the bank
- · Recovery efforts to be focused especially on large accounts with option of restructuring



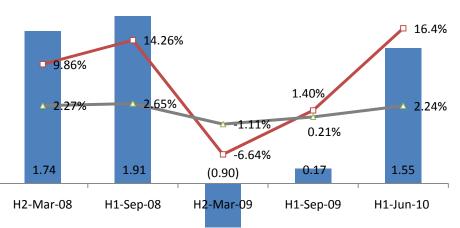
## We have sustained an improving trend in our profitability matrices





**ROE, ROAA & EPS** 

EPS (Kobo) - ROE - ROAA

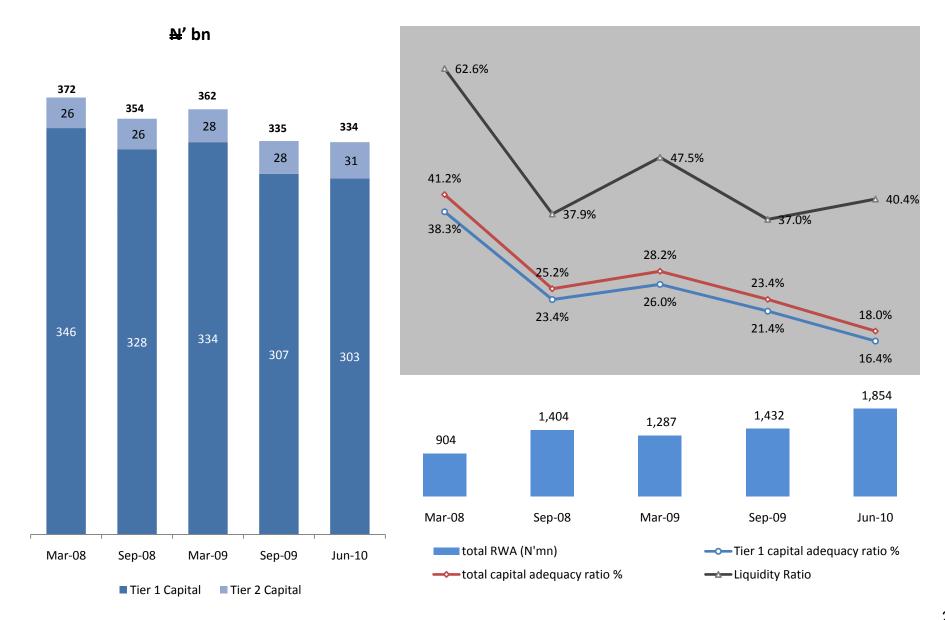


#### Comments

- Within retail and corporate banking, the new operating structure is expected to drive income growth and improve share of customers' wallet
- The investment banking and asset management division should benefit from the new group operating structure. Launch of AMCON and a pick up in activities in the capital markets is expected to drive improved performances in these divisions
- Mortgage banking subsidiary is focused on asset portfolio growth, as well as marketing and cost minimisation strategies which should see profitability pick up in the second half of the year
- Growing branch network expected to continue to accelerate long-term deposit collection
- At least 10% loan growth expected to year end
- Significantly reduced credit impairment charges, driven by stricter credit risk management framework
- Continued benefits expected from cost optimisation initiatives
- Continued focus on recoveries, as well as working on restructuring options on selected accounts should positively impact on income and asset quality respectively

\* Insurance, Pension Custodians, Bureau de Change & First Funds

## Our capital ratios remain well above regulatory requirements



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## We expect the macro economic backdrop to positively contribute to our performance

#### **Operating Environment**

- 7.7% growth in GDP projected for 2010;
- Resilient performance in the non-oil sector;
- Acceleration in lending activity over second half driven by opportunities created by the economic recovery;
- CBN interventions to support and direct credit formation;
- CBN inter bank guarantee extended till June 2011;
- Improved regulatory environment enabling financing opportunities in the real economy, infrastructure and personal mortgages;
- · Improved corporate governance;
- Stable exchange rate and oil prices, increasing oil production;
- Declining inflation rate;
- Improved liquidity due to expected spending on 2011 elections;
- Establishment of AMCON should ease tightened credit conditions; and
- Government focus on developing infrastructure NGN300bn power and aviation fund established to assist in development of both sectors

#### **FirstBank**

Recovery in revenues on the back of:

- New operating structure to drive increased contribution from investment banking, asset management and insurance
- Enhanced customer focus within the bank's 5 new strategic units as from September 2010
- Inorganic growth opportunities to be pursued only if value enhancing to shareholders
- Improving asset quality

#### Declining cost base driven by:

- Securing sustainable lower cost of funding via cheap deposit collections
- Strategic investments in operations to yield cost efficiencies

#### Risks :

- Continuing rejuvenation of the portfolio, focusing on trade finance and structured self liquidating facilities
- Continuing review of target market and risk acceptance criteria
- More focused management arising from new organisation structure

- FirstBank is the leading Nigerian bank and largest bank in Sub-Saharan Africa (SSA) outside of South Africa
- 2009 was a difficult year for the Nigerian banking industry as a whole but despite tough market conditions, the bank was able to continue on a healthy growth trajectory
- We believe that the worst of the asset quality issues are behind us but continue to proactively monitor and manage the loan portfolio
- 1<sup>st</sup> and 2<sup>nd</sup> quarter 2010 figures are promising and we believe are indicative of the trajectory of the bank's future performance
- With an array of formidable tangible and intangible assets, we believe that FirstBank is well poised to become a leading financial institution across SSA over time
- To meet challenges and potential threats in our home market and elsewhere headon, we have embarked upon a major transformation journey led by a progressive leadership team
- We believe that by focusing on the bank transformation and local growth in the nearterm and extending our franchise into key geographies and adjacent business lines over the medium/long term, we are well poised to deliver solid earnings while extending our market leadership

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Yemisi Lanre-Phillips

#### **Investor Relations Officer**

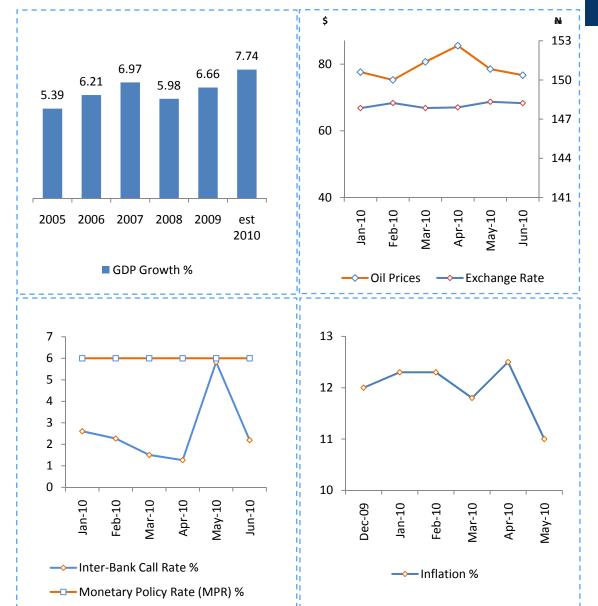
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## Improving macro economic backdrop





#### **Overview**

- 7.23% growth in real GDP in Q1 2010 (Q1 2009: 4.50%)
- GDP growth for 2010 projected at 7.74% by CBN
- Oil prices remained stable at \$70 \$78 per barrel
- Foreign reserves down to \$37.4b in June 2010 from \$40.7b
- Expected increase in spending due to 2011 presidential elections
- Decline in inflation rate to 11% as at May 2010 from 12.5% in March 2010
  - Due to continuing underperformance of monetary aggregates, constrained demand, adequate food supply, relatively stable exchange rates
- The low inter-bank rates reflective of surplus funds within the banking system as well as slow pace of risk asset creation
- MPR stable at 6%
- Increase of 20.7% and 24.9% in the Nigerian All-Share index and market capitalisation of equity respectively in H1 2010

## Positive outlook for sustained profitability supported by

#### Recovery in revenues on the back of

- Acceleration in lending activity over second half driven by opportunities created by the economic recovery
- Improved regulatory environment enabling financing opportunities in the real economy, infrastructure and personal mortgages
- Further revenue growth from new operating structure to drive increased contribution from investment banking, asset management and insurance
- Enhanced customer focus within the bank's 5 new strategic units as from September 2010
- Inorganic growth opportunities to be pursued only if value enhancing to shareholders

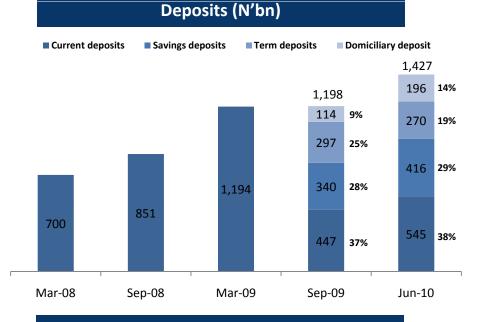
#### Declining cost base driven by

- Securing sustainable lower cost of funding via cheaper deposit collections
- Strategic investments in operations will yield cost efficiencies

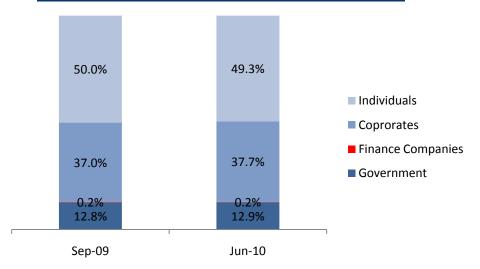
#### Risks

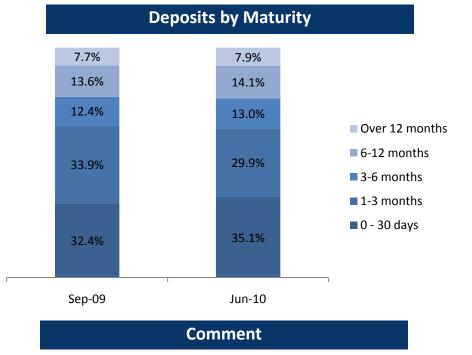
- CBN interventions to support and direct credit formation
- Continuing rejuvenation of the portfolio, focusing on trade and structured self liquidating facilities
- Continuing review of target market and risk acceptance criteria
- Focused management arising from new organisation structure

### ..... predominantly funded by sustainable low cost deposits



**Deposits by Customer Segmentation** 



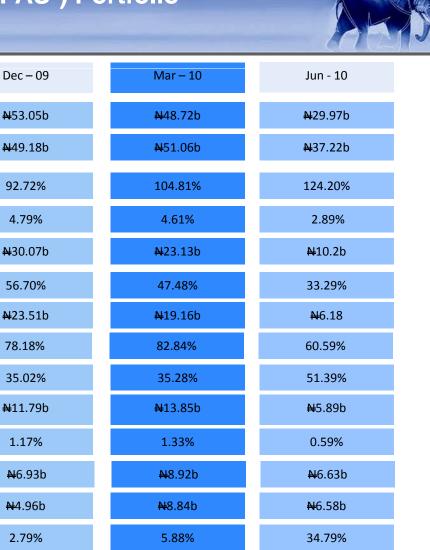


- Strong liquidity ratio of 45.6%, significantly above the 25% regulatory requirement
- Stable funding base through large proportion of core deposits, to exploit market opportunities. Balance sheet 63% funded by deposits
- Improving mix as deposit growth continues, evidencing customer confidence
- Lower costs of funds and declining yields on interest earning assets in line with currently low interest rate environment
- Net interest margin remained stable Q/Q (Q1: 5.9%) despite continued downward pressure on yields

#### \*due to other banks 33

## Breakdown of Facilities Against Shares (FAS<sup>1</sup>) Portfolio

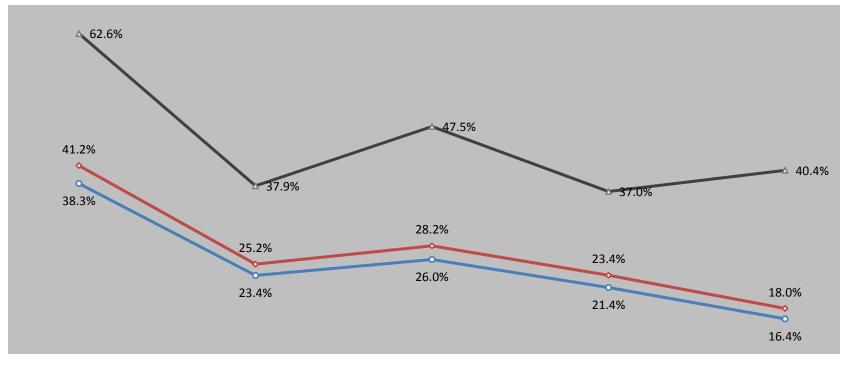
1	Facility Against Shares (FAS)
2	Collateral value FAS
3	Portfolio Coverage of FAS
4	FAS/Total Loans
5	Non-Performing FAS Loans
6	Non-Performing FAS Loans (%)
7	Provisions held against FAS
8	FAS NPL Coverage
9	% FAS backed by shares in private placement
10	Margin Loan Exposure
11	Percentage of margin loans to total LAD
12	Collateral value of total margin loans
13	Collateral value of non-performing margin loans
14	% of loan book renegotiated/restructured*



Provisions have been made in line with prudential guidelines

• Portfolio is marked to market only for the purpose of considering open positions. Classified accounts are based on total balance outstanding and not the value at risk. On recovery of the value at risk, the security value will be taken in to recover the entire sum outstanding

## Our capital ratios remain well above regulatory requirements



1,854

