

A SPEECH BY MR. BISI ONASANYA, GMD/CEO, FIRST BANK OF NIGERIA PLC, AT THE ISO 27001 CERTIFICATE PRESENTATION CEREMONY, SEPTEMBER 8, 2010

PROTOCOL

It is my pleasure to welcome you all to this inaugural and august ceremony; the first of its kind in Nigeria, in which the Bank would be presented with the prestigious ISO 27001 Certificate in Information Security Management Systems. This certification is the world's highest accreditation for information protection and security from the International Organisation for Standardisation (ISO), and indeed a huge achievement by the Bank.

The Information Security Management System (ISMS) is a set of policies concerned with information security management. The governing principle behind this system is that an organization should design, implement and maintain a coherent set of policies, processes and systems to manage risks to its information assets, thus ensuring acceptable levels of information security risk. This process must remain effective and efficient in the long term, adapting to changes in the internal organization and external environment. Most organizations have a number of information security controls but FirstBank has distinguished itself by complying with the internationally recognised measures of the ISO.

This certification heralds another first from our Bank in view of the fact that we are the first organization in in the financial industry and Nigeria at large to achieve the ISO 27001, and this has placed us at par with leading international Banks in the sphere of security and protection of customers' information. I am happy to inform you that the IMF and World Bank are among other financial Institutions that have such certification by the ISO.

Consequent upon the rigorous certification process to which the British Standard Organisation (BSI) subjected the Bank, we have taken adequate and progressive measures to ensure business continuity in our organization, created necessary awareness among staff while emphasizing the roles and responsibilities required of staff members. At this point, we want to say thank you to all our staff for you wholesome support during the certification process. Please give yourselves a round of applause. We have been bent during this period, but this has only strengthened our backs and made us

even more resilient. We have bounced back stronger and can hold our heads high up among our business colleagues globally. We definitely owe this gratitude to the British Standard Institute. Please give them a befitting round of applause.

Today, we are being honoured by the presence of the man who initiated this vital project in FirstBank during his tenure as Chief Risk Officer and nurtured it through his tenure as GMD/CEO of this great Bank. Ladies and gentlemen, I am referring to the Governor of the Central bank of Nigeria – my brother and friend – Mallam Sanusi, Lamido Sanusi, fondly called SLS. We have indeed kept your dream alive and should there be another auditing of the financial sector, kindly remember that FirstBank is ISO certified. I sincerely hope that will suffice.

We must also appreciate the Chief Risk Officer of our Bank, Mrs. Remi Odunlami and the Information Security department that championed this certification. We cannot underestimate the tireless efforts of some of our staff in ensuring that the Bank complied with the set standards of the ISO and consequently merit today's certification. They will be presented with the BSI Lead Auditors Certificates during the course of this event – you may call that the earthly reward for their efforts.

Ladies and Gentlemen, On behalf of the Board and Management of First Bank of Nigeria Plc, I once again welcome you to this occasion. Please sit back, relax and enjoy the rest of the evening.

Thank you.

Bisi Onasanya

GMD/CEO

First Bank of Nigeria Plc.



FirstBank

Since 1894